

Table of Contents

	INTRODUCTION	
Ι.	ESTIMATED FUNDING	4
н.	DEADLINES AND TIMELINE	5
III.	ELIGIBLE APPLICANTS	6
IV.	PRINCIPLES OF SERVICE DELIVERY	7
v.		. 8
VI.	ELIGIBLE ACTIVITIES & ELIGIBLE PROGRAM PARTICIPANTS	. 9
VII.	BUDGET AND BUDGET NARRATIVE	. 15
VIII.	CHF PERFORMANCE MEASURES	15
IX.	APPLICATION INSTRUCTIONS AND SUBMISSION	. 17
х.	PROPOSAL SELECTION AND APPROVAL PROCESS	. 17
	APPENDIXa. DEFINITIONS	20
	a. DEFINITIONS b. CHF PROGRAM REQUIREMENTS	
	c. CHF RECORDKEEPING REQUIREMENTS	
	d. CHF/ESG ADMINISTRATIVE & FINANCIAL REQUIREMENTS	
	e. APPLICABLE RULES AND REGULATIONS	
	f. RFP TERMS AND CONDITIONS	
	g. GMS/eCivis HELPFUL TIPS FOR APPLICANTS	

INTRODUCTION

To increase program performance and efficiency while reducing administrative burden, the State of Rhode Island Department of Housing together with the Emergency Solutions Grant (ESG) Entitlement Cities of Pawtucket, Providence, and Woonsocket – have joined to create the Consolidated Homeless Fund Partnership (CHFP). In accordance with program regulations published relative to the Homeless Emergency Assistance and Rapid Transition to Housing (HEARTH) Act, as amended, the CHFP announces the anticipated availability of funding for homeless services through the Consolidated Homeless Fund Partnership competitive grant application process. This Request for Proposals (RFP) seeks proposals for preventing and responding to homelessness in the State of Rhode Island, including through Street Outreach, Regional Access Points, Emergency Shelters, Housing Problem Solving, Rapid Rehousing, and System projects.

The State of Rhode Island is invested in the goal of a homeless crisis response system that prevents homelessness whenever possible, and if homelessness occurs, rapidly exits those impacted to permanent housing solutions. As a person-centered system rooted in evidence-based best practices, the system incorporates a Housing First philosophy that is trauma-informed and low barrier. Working together, in a housing focused system, we can achieve, not only a reduction is persons experiencing homelessness, but an eradication of homelessness. Working to eliminate barriers and increase the effectiveness of our funded projects, coupled with an emphasis on progressive engagement, we can create a system of services and opportunities to help people thrive in the housing they pursue.

For the past few CHF funding opportunities, thanks to investment from Governor McKee and the General Assembly, the CHFP has been able to leverage millions of dollars of American Rescue Plan Act (ARPA) State Fiscal Recovery funding to bolster the homeless response system. Combined with pre-existing recurring funding, this allowed the CHFP to award approximately \$32M per cycle in the last three CHF cycles. As you may be aware, those one-time ARPA SFRF funding streams are no longer available for this CHF cycle.

Now, with the one-time funds almost exhausted, the CHFP will utilize the pre-existing recurring funding streams of federal Emergency Solutions Grant, federal Title XX funds, and state general revenue from the Housing and Homelessness Restricted Receipt Account. Together, these fund sources provide approximately \$6.3M annually plus one-time \$8M. To increase funding available moving forward, Governor McKee, through his FY26 budget, has proposed the creation of two dedicated homelessness revenue streams, which if passed by the General Assembly as proposed, would provide up to \$8.1M annually for homelessness response. The total amount for CHF FY26 will be dependent on the outcome of the FY26 state budget process, as well as any changes at the federal level. Assuming the FY26 budget passes as proposed, the CHFP is projected to have approximately \$19M total to award.

Regardless of the funding amount ultimately available, the CHFP believes it is vital to invest in diversion, crisis response, and systems components to have an effective homelessness response system. The target investment levels across project types are planned to be aligned with the CHF FY25 approach:

- 70% Emergency Shelter
- 22% HPS, Street Outreach, Systems and Services Only (including Regional Access Points)
- 8% Rapid Rehousing

The CHFP reserves the discretion to change the targets as needed and as more information becomes available. Applicants to the CHF should consider the anticipated funding amounts for each category as directional in developing proposals.

I. ESTIMATED FUNDING

The CHFP anticipates approximately \$19 million in funds for the program year of October 1, 2025, to September 30, 2026. The actual availability and amount of funds are contingent upon Federal and State funding availability.

The CHFP anticipates the availability of federal and state funding from the following programs/sources:

- City of Pawtucket, Emergency Solutions Grant Program (\$154,000.00) est. (Awards are subject to local City of Pawtucket approval)
- City of Providence, Emergency Solutions Grant Program (\$450,000) est. (Awards are subject to local City of Providence approval)
- City of Woonsocket, Emergency Solutions Grant Program (\$99,000) est. (Awards are subject to local City of Woonsocket approval)
- State of Rhode Island, Emergency Solutions Grant Program (\$711,000) est. (Dependent on federal budget)
- State of Rhode Island, Title XX Homeless Funds (\$1,272,598) est. (Dependent on federal budget)
- State of Rhode Island, Housing Resources and Homelessness Restricted Receipt Funds (\$13,000,000-\$17,000,000) est. (Dependent on FY26 state budget)
- The Department may add new funding streams to this grant opportunity.

Variations from estimated amounts may occur.

<u>Please note that local (Providence, Pawtucket, and Woonsocket) Emergency Solutions Grant Funds contributed to</u> <u>the CHFP must be distributed to projects serving those communities and are subject to local funding approvals</u>. Contracts for funding will be executed with the respective member of the Partnership administering that funding and managing all aspects of contract administration.

Notes regarding funding:

- 1. Emergency Solution Grant and Title XX funds may be used to support emergency shelter, rapid rehousing, street outreach, homeless prevention, and related supportive services.
- 2. Housing Resources and Homelessness Restricted Receipt Funds are anticipated to be available to support all program activities.
- 3. Final contract execution is subject to compliance with the requirements of the funding entity, including good standing of all applicable audits and monitoring reports.
- 4. The CHFP may choose to allocate these funds across more than one solicitation.

II. DEADLINES AND TIMELINE

The CHFP seeks proposals for various homeless projects in response to this RFP from qualified nonprofit organizations or government entities (Vendors) for the following project types/programs:

- Street Outreach and Regional Access Points
- Emergency Shelters
- Rapid Rehousing
- Housing Problem Solving
- Supportive Services Only
- System projects

The CHFP strongly encourages providers to think about innovative ways to run the most effective projects possible, including partnering with other agencies, utilizing Medicaid funding, leveraging mainstream resources, and/or other approaches that strengthen the homeless response system overall. Providers should also consider how the above project types relate to each other. Proposals where multiple programs (Street Outreach, Housing Problem Solving, etc.) happen at Regional Access Points to better serve people experiencing homelessness in their community by providing a more holistic approach and eliminate barriers are encouraged.

Please note that the Department may provide supplemental information or guidance and/or schedule additional meetings/information sessions with potential vendors and community stakeholders to engage in conversations, including on a regional basis. Such information and conversations may aim to identify potential locations for Regional Access Points or other facilities. Supplemental information will be posted at https://housing.ri.gov/

The deadline to submit proposals is Monday, June 30th, at 2:00 p.m. through eCIVIS.

The program year for projects selected is anticipated to be October 1, 2025, to September 30, 2026. The initial contract term is anticipated to be for up to 12 months, with the possibility of extensions. Extension terms are at the discretion of the CHFP or the relevant funder and may be contingent upon the Department of Housing and/or Entitlement City budget approval, project performance, contract compliance, and other factors.

TIMELINE

Wednesday, May 7, 2025	RFP released
Friday, May 9, 2025	Application becomes available on eCivis platform
Wednesday, May 14, 2025 at 9:30 am	Information Session #1
Thursday, May 15, 2025, at 2:00 pm	Information Session #2

Monday, May 19, 2025, at 4:00 pm	Deadline to Submit Questions. Submit questions via email: hsg.homelessness@housing.ri.gov
Thursday, May 22, 2025	Answers to submitted questions will be posted at <u>Welcome Department of Housing</u>
Monday, June 30, 2025, 2:00 p.m.	Applications Due
On or about the week of August 4, 2025	Awards Announced

IMPORTANT: The Department is planning for a separate solicitation regarding Winter Emergency Shelters for Summer 2025.

III. ELIGIBLE APPLICANTS

Applicants must meet the following criteria to be considered:

- Is a nonprofit organization (defined as tax-exempt secular or religious organization described in section 501(c)(3) of the Internal Revenue Code), a governmental or quasi-governmental agency, a Public Housing Authority (PHA) or a Community Action Agency (CAP).
- Has no part of its net earnings inuring to the benefit of any member, founder, contributor, or individual.
- Does not have any findings from the State of Rhode Island or HUD that have not been addressed or resolved.
- Has standards of financial accountability that conform to 2 CFR 200.302, 'Financial Management' and 2 CFR 200.303, 'Internal Controls,' which includes systems and software that allow for effective control over, and accountability for, all funds, property, and other assets.
- Has a functioning accounting system that is operated in accordance with generally accepted accounting principles, or has designated a fiscal agent that will maintain such an accounting system; and
- Has experience administering projects and services that assist people experiencing homelessness and/or housing instability.
- Is an organization registered and in good standing with the State of Rhode Island.

Proposals will not be reviewed if the applicant fails to demonstrate that these requirements have been met. Applicants are encouraged to pool resources and collaborate on projects whenever possible. The group shall elect a lead applicant to apply for funds and serve as the fiscal agent when collaborations occur.

IV. PRINCIPLES OF SERVICE DELIVERY

In selecting organizations/vendors, the Department of Housing and the CHFP will evaluate proposals based on the extent they demonstrate alignment with the following principles:

- 1. **Reducing unsheltered homelessness:** the CHFP seeks partnership from communities and vendors in reducing unsheltered homelessness and for addressing the needs of vulnerable and special populations. The CHFP acknowledges that there are multiple ways communities and service providers can partner in addressing unsheltered homelessness, including for example:
 - a. The provision of housing, emergency shelter, and warming/seasonal center resources.
 - b. Boosting the number of clients who secure positive housing outcomes. For example, quality improvement efforts together with data monitoring to track effectiveness of interventions to reduce time from referral to housing, promote housing stability, and promote high likelihood of exits from services to positive exit destinations.
 - c. Reducing barriers and perception of barriers to emergency shelter and housing.
 - d. Preventing homelessness and encouraging housing stability.
 - e. Pursuing individualized solutions through a combination of case conferencing, data-driven analysis and decision making, and collaboration/problem solving.
 - f. Collaborating to advance progress within the broader homeless response system.

All communities throughout the State of Rhode Island have a role in the health, safety, and success of Rhode Islanders. We encourage communities and organizations to consider what steps they can take to continue advancing the important goal of decreasing unsheltered homelessness through permanent housing opportunities and the provision of temporary Emergency Shelter.

- 2. **Emphasizing housing-oriented and permanent housing solutions**: The CHFP encourages partners to prioritize housing-oriented and permanent housing solutions. Such solutions may include approaches that involve emergency measures such as Emergency Shelters that are designed to evolve into permanent housing or to be co-developed with permanent housing.
- 3. *High quality, client-oriented approaches:* The CHFP seeks service providers with a strong understanding of the needs of individuals and families experiencing homelessness and a demonstrated history of client-centered care and culturally competent service delivery. We seek service providers that will:
 - a. Incorporate Housing First principles of service delivery and project design.
 - b. Deploy supportive services that emphasize engagement and problem-solving strategies
 - c. Provide ongoing, robust trauma-informed case management to clients
 - d. Proactively engage with community organizations to strengthen client support. Examples include collaborating with local organizations to offer educational and employment services to clients or behavioral health providers.
 - e. Stay current with available resources and share them with other partners to help strengthen the work performed by those working with the homeless population.
 - f. Partner to address the needs of special populations and other vulnerable populations where gaps in services are identified.
 - g. Engage clients in non-judgmental communication while regularly offering education and resources.

- h. Offer services that are informed by a harm-reduction philosophy and utilize harm reduction strategies to minimize risks associated with homelessness and substance use.
- i. Prioritize the safety of clients in the program while respecting individual client choices and actions.
- j. Engage and learn from individuals with lived experience.
- 4. *Sustainability, cost effectiveness, and responsible stewardship of resources.* It is more important than ever to be responsible stewards of limited public funding and to emphasize solutions that not only respond to the immediate needs in the community but also do so in cost effective ways that mitigate homelessness in the long-term. Specifically, the Department seeks proposals that would incorporate the following strategies:
 - a. Leveraging mainstream or matching resources. As part of this solicitation, vendors **must** indicate how they will leverage other funding sources. This includes sources such as Medicaid billing to support their proposed project(s) and/or leveraging private funding within program budgets and agency operations.
 - b. Collaborating with partners including the Continuum of Care (as appropriate and required) to prioritize high-need and hard-to-serve Rhode Islanders.
 - c. Efficient and accurate budgeting. Proposed budgets should be realistic and demonstrate cost effective program implementation and service delivery. For instance, if a project is new and will require a start-up period, please be sure to incorporate those assumptions into your budget.
 - d. Communicating with key stakeholders including host communities.

5. Data-driven decision making and systems approaches:

- a. Demonstrate a commitment to continuous quality improvement through data collection, utilization, and review to improve clients' experiences and more rapidly connect clients with permanent housing
- b. Data sharing and collaboration: Within appropriate parameters regarding the preservation of individual client confidentiality as necessary, vendors must agree to participate in case conferencing and share data in service of our collective clients and in support of our common mission.

V. INELIGIBLE ACTIVITIES

The following costs and activities **are not eligible** for funding under the CHFP:

- Depreciation, bad debts, interest, and late fees.
- Public relations or fundraising.
- Entertainment, conferences, and retreats not specifically related to the goals of the CHFP funded project.
- Payment of client credit card or another consumer debt.
- Payment of client mortgage costs and mortgage arrears.
- Cash assistance paid directly to participants.
- Other costs as identified in governing regulations for specific funding sources such as 24 CFR Part 576 Emergency Solutions Grant.

VI. ELIGIBLE ACTIVITIES & ELIGIBLE PROGRAM PARTICIPANTS

The CHFP is seeking proposals for service provision through: Housing Problem Solving, Street Outreach, Regional Access Points, Emergency Shelter, Rapid Rehousing, Supportive Services, and Systems projects.

1. Housing Problem Solving Projects: (Diversion, Homeless Prevention, Rapid Exit)

Housing Problem Solving is a person-centered, housing-focused approach to explore creative, safe, and cost-effective solutions to quickly resolve a housing crisis. It is an approach for households experiencing homelessness that is not dependent on the same standardized assessment used for other housing resources, screening, eligibility, or prioritization and does not require significant financial resources. The goal of this group of interventions is to assist households by preventing housing loss and helping households who have lost their housing regain stability quickly without utilizing longer-term mainstream homeless assistance resources.

Diversion: For people without safe housing tonight, at the front door of our homelessness service system. Diversion is an intervention designed to immediately address the needs of someone who has just lost their housing and become homeless. The goal of diversion is to help the household find safe alternative housing immediately, rather than entering emergency shelter or experiencing unsheltered homelessness. It is intended to ensure that the homelessness experience is as brief as possible, to prevent unsheltered homelessness, and to avert stays in emergency shelter. Diversion conversations should happen before households go through the coordinated entry process for emergency shelter prioritization.

Diversion is not meant to be a barrier to emergency shelter, but to creatively problem-solve with households to see if a positive alternative to entering emergency shelter or being unsheltered is possible. Alternatives may include a negotiated return to a household's previous housing, short-term non-emergency shelter accommodation, returns to family, apartments, or homes (including shared housing), etc.

Homelessness Prevention: For people at risk of homelessness who currently have a safe place to stay but are at imminent risk of homelessness. Homeless Prevention projects are focused on strategies that stop households from becoming homeless in the first place. Generally, these strategies can include short-term financial assistance, tenant-landlord mediation services, connection to legal services to avoid eviction, housing navigation services, security deposits and first month's rent, and other innovative approaches.

Rapid Exit/Rapid Resolution: For people experiencing literal homelessness, sheltered or unsheltered. Rapid exit strategies are appropriate immediately after a household has entered emergency shelter or stayed in an unsheltered setting and serves to help them move as quickly as possible back into housing with the support of services and a minimal level of financial assistance. A focus on rapid exit approaches is built upon the recognition that many people who experience homelessness can effectively resolve their own homelessness independently or with very limited help.

By utilizing strengths-based, housing-focused case management, rapid exits can be facilitated for households that would not likely be prioritized for a housing intervention such as rapid re-housing or permanent supportive housing, both of which involve deeper and longer-term rental subsidies. Rapid exit services can also be targeted to people who are waiting for housing resources but only need limited assistance.

Eligible expenses for housing problem solving projects: The costs of diversion, homelessness prevention, and rapid exit are only eligible to the extent that the assistance is necessary to help the program participant regain stability in their current permanent housing or move into other housing and achieve stability in that housing. All payments made on behalf of program participants will be paid directly to the landlord and/or other eligible vendor. Eligible costs include:

- a) <u>Financial Assistance:</u> Subject to specific funding source requirements, CHF funds may be used to pay the costs of providing the following services:
 - **Rental Application Fees** funds may pay for the rental housing application fee that is charged by the owner to all applicants.
 - **Security Deposits-** funds may pay for a security deposit that is equal to 1 months' rent.
 - *Moving Costs* funds may be used to pay for moving costs, such as truck rental or hiring a moving company.
 - *Client assistance*—funds may be used for bus passes, securing IDs for clients, background checks needed for housing applications.
 - **Flex Funding--** Funding intended to reduce barriers to quickly resolve homelessness such as transportation to a safe destination out of state and utility assistance provided that the funding provided directly results in the temporary or permanent end to the client's homelessness.
 - **Rental Assistance/Rental Arrears** The recipient may provide a program participant with up to 12 months of rental assistance and 6 months of rental arrears assistance. Providers are expected to propose the minimum duration of assistance necessary to achieve the project goals and meet client needs. Assistance may be tenant-based or project-based (project-based rental assistance is only available for units not owned by the contractor).
 - **Financial Literacy/Credit Repair** CHF funds may pay for credit counseling and other services necessary to assist program participants with critical skills related to household budgeting, managing money, accessing a free personal credit report, and resolving personal credit problems. This assistance does not include the payment or modification of a debt.
 - **Eviction Prevention/Mediation Programs** funds may be used to design projects that are designed to bridge gaps between landlords and tenants and result in landlords and tenants coming to agreement/resolution before eviction takes place.
- b) <u>Services</u>: Subject to specific funding source requirements, CHF funds may be used to pay the costs of providing the following services:
 - Housing Search and Placement/Housing Navigators Services or activities necessary to assist program participants in locating, obtaining, and retaining suitable permanent housing.
 - Housing Stability Case Management-CHF funds may be used to pay cost of assessing, arranging, coordinating, and monitoring the delivery of individualized services to facilitate housing stability for a program participant who resides in permanent housing or to assist a program participant in overcoming immediate barriers to obtaining housing. This assistance cannot exceed 30 days during the period the program participant is seeking permanent housing and cannot exceed 24 months during the period the program participant is living in permanent housing.

Household eligibility for housing problem solving projects: Specific household eligibility will be based on requirements of the specific funding source.

2. Street Outreach and Regional Access Points:

Street Outreach projects are designed to assess the immediate needs of people experiencing homelessness in unsheltered locations, connect them with emergency shelter, housing, and human services, and offer them urgent non-facility-based care.

Through this RFP, we are challenging applicants to think beyond meeting traditional street outreach goals by emphasizing the need to work with people experiencing homelessness to develop and implement a housing plan to end their unsheltered homelessness. For street outreach providers, this means strengthening the link between Outreach and Coordinated Entry through the completion of crisis and housing assessments, assisting participants in navigating the temporary emergency shelter and coordinated entry systems, and actively engaging in housing problem solving and case conferencing. A strong commitment to recording data and tracking outcomes to regularly evaluate the effectiveness of projects, and working with the Department of Housing, CoC, and other partners to adapt to local constraints to solve implementation issues and be as effective as possible are essential for success. To increase access and opportunity, and in support of the CES regionalization strategy, applicants are encouraged to build system navigation duties into their Street Outreach project design and budget to create Regional Access Points. Priority will be given to proposals that support this structure.

The purpose of the Regional Access Point is to provide individuals and families experiencing homelessness with centralized, easy-to-access entry points to housing-related services, including Emergency Shelter, case management, housing navigation, mental health and substance use services, and other critical resources. The goal is to facilitate individuals' transition from homelessness to stable housing and improved well-being. The Regional Access Point will provide a comprehensive range of services and opportunities for "warm handoffs" to other service providers for persons experiencing homelessness. The Department believes this Regional Access Point model will increase diversion and access to Emergency Shelter, building on the regionalization approach of the CoC.

Eligible expenses: Funds may be used for costs of providing essential services necessary to reach out to the unsheltered homeless population for the purposes of connecting them with temporary Emergency Shelter, housing, or critical services; and provide urgent, non-facility-based care to unsheltered homeless people who are unwilling or unable to access temporary Emergency Shelter, housing, or an appropriate health facility. The eligible costs and requirements for essential services consist of:

- client engagement including system navigation and completion of assessments
- case management including housing stability plans
- emergency health and mental health services (services that are typically paid for with Medicaid funds are not eligible for funding)
- transportation and services for special populations

3. Emergency Shelter:

Emergency Shelters provide temporary shelter for individuals, families, and/or specific populations experiencing homelessness where the occupants are not required to sign leases or occupancy agreements and where occupants are connected to resources and services to help end their homelessness. The CHFP is committed to ensuring that all Emergency Shelter projects are housing focused in service delivery, in alignment with the overall system approach of a Housing First philosophy in housing plans. As such Emergency Shelters focus on helping households access and sustain permanent housing as quickly as possible.

- Have few pre-requisites to project/program entry
 - No requirement of income for project/program entry
 - No requirement of "housing-readiness" for project/program entry
 - No drug and alcohol testing for project/program entry
- Staffing model that includes housing focused case management and services such as connection to CES housing queue, creation of housing plans, and housing navigation to aid households in applying to public and private housing waitlists (Centralized Waitlist, LIHTC, etc.) and completing landlord engagement, outreach, and unit searches
- Ensure that supportive services are voluntary

<u>The CHFP funded shelters must seek to reduce barriers to entry.</u> A low-barrier shelter may have rules or expectations; however, policies and procedures should focus on supporting clients to maintain shelter unless a person is an immediate threat to themselves or others. Emergency Shelters should have rules and safety protocols ensuring safety and that households are treated with dignity and respect. Low-barrier access means not excluding any population from Emergency Shelter due to their service needs and includes a low-barrier admissions policy with a focus on **screening people IN, not out**. With this, providers should have a plan to either offer or connect to appropriate services with harm reduction principles, accommodate and support special needs, and manage personal possessions.

Eligible expenses: Funds may be used for costs of providing essential services to homeless families and individuals in Emergency Shelters and for the operation of Emergency Shelters. Each of these are described as follows:

- a. <u>Shelter Operations</u> Eligible costs are the costs of maintenance, including (minor or routine repairs) rent, security, fuel, equipment, insurance, utilities, food, furnishings, and supplies necessary for the operation of the emergency shelter.
- b. <u>Essential Services</u> Funds may be used to provide essential services to individuals and families who are in an emergency shelter, as follows: housing navigation, case management, childcare, education services, employment assistance and job training, outpatient health services, legal services, life skills training, mental health services, substance abuse treatment, transportation and services for special populations.

Cost per bed: In an effort to encourage alternative funding streams, maintain the maximum number of active emergency shelter beds in our system with limited CHFP funds, encourage competitive rates, and the emphasis on cost savings, the annual cost per emergency shelter bed that CHF will contribute to will be capped. For Emergency Shelters that operate on a 24 hour model (clients can stay on site 24 hrs. a day), the maximum amount that the CHFP will contribute is \$13,000 per bed per year. For Night-by-Night Emergency Shelters (clients leave each morning and return in the evening), the maximum will be \$9,000. To calculate the cost per bed, venders should divide the number of beds they will provide by the annual cost being charged to CHF in their proposed budgets. This annual cost used should be inclusive of any *Shelter Operations* or *Essential Services* being charged to CHF. Emergency Shelter proposals that come in below the maximum allowed cost per bed will receive 2 bonus points for every \$1000 below the max on a per year calculation.

Household Eligibility: Individuals and families defined as homeless under the following categories are eligible for assistance under Emergency Shelter:

- Category 1 Literally Homeless
- Category 2 Imminent Risk of Homeless
- Category 3 Homeless Under Other Federal Statutes
- Category 4 Fleeing/Attempting to Flee DV

4. Rapid Rehousing (RRH)

Rapid Rehousing projects are designed to help those who are homeless quickly transition out of homelessness into permanent housing. The primary goal is to address the barriers and challenges that cause individuals and families to be literally homeless, while also working to stabilize project participants in housing through the provision of wrap around services after the family or individual obtains housing. RRH projects must offer participants supportive services to help them achieve long-term housing stability.

Eligible expenses include:

<u>Financial Assistance-</u>Subject to specific funding source requirements, CHF funds may be used for:

- **Security Deposits** CHF funds may pay for a security deposit that is equal to no more than 1 months' rent.
- *Moving Costs* CHF funds may pay for <u>reasonable</u> moving costs, such as truck rental or hiring a moving company.
- **Rental assistance** CHF funds may be used to provide up to 24 months of rapid rehousing during any three-year period. Project based rental assistance may be allowed, with special permissions being required if the property is owned by the organization/vendor/Sub recipient.

<u>Services Costs</u> - Subject to specific funding source requirements, CHF funds may be used to pay the costs of providing the following services:

- Housing Search and Placement/Housing Navigators Services or activities necessary to assist project participants in locating, obtaining, and retaining suitable permanent housing.
- Housing Plans and Housing Stability Case Management-CHF funds may be used to pay cost of assessing, arranging, coordinating, and monitoring the delivery of individualized services to facilitate housing stability for a program participant who resides in permanent housing or to assist a program participant in overcoming immediate barriers to obtaining housing. This assistance cannot exceed 30 days during the period the program participant is seeking permanent housing and cannot exceed 24 months during the period the program participant is living in permanent housing.
- **Financial Literacy/Credit Repair**-CHF funds may pay for credit counseling and other services necessary to assist program participants with critical skills related to household budgeting, managing money, accessing a free personal credit report, and resolving personal credit problems. This assistance does not include the payment or modification of a debt.

Household Eligibility: Rapid Rehousing assistance may be provided to program participants who meet the criteria Category 1-Literally Homeless and Category 4- Fleeing/Attempting to Flee DV. Applicants applying for Rapid Rehousing funds must utilize the coordinated entry system as required under 576.400 to evaluate individuals and families applying for or receiving Rapid Rehousing.

• Bridge Housing (RRH/State Rental Assistance): Within the Rapid Re-Housing/State Rental Assistance project type, providers may apply to provide Bridge Housing. Bridge Housing is a model that is designed, in conjunction with Coordinated Entry, to identify households who are prioritized for Permanent Supportive Housing (PSH), and house them and provide wraparound services while they wait on PSH placement. The program model is designed to serve households that are more vulnerable than traditional Rapid Rehousing projects, the goal of which is to help facilitate the movement of the system's most vulnerable households into permanent housing resources as quickly as possible. There are many benefits to this model, two of which are: (1) it facilitates the movement of those prioritized for limited PSH resources into permanent housing and (2) it provides progressive engagement to the system's most vulnerable households, aiding in the transition into Permanent Supportive Housing.

5. <u>Supportive Services Only projects:</u>

Supportive Services Only (SSO) projects allow recipients to provide supportive services to families and individuals experiencing homelessness. Examples of SSO projects include operating a Day Center or providing ONLY the supportive services component of permanent supportive housing (PSH), rapid rehousing (RRH), and/or joint-transitional housing-rapid rehousing (TH-RRH) projects. Organizations/Vendors including supportive services as part of other project applications/program design should not submit a separate application for SSO projects related to those applications.

6. Systems projects

Systems projects are activities that decrease the number of people experiencing homelessness and the length of time people spend homeless.

Innovative Systems projects need to meet one or more of the goals listed below:

- Increase the supply and access to affordable permanent housing for very low-income households.
- Retool Homeless Crisis Response System to be more effective in preventing/ending homelessness.
- Increase economic security for people experiencing homelessness or those at risk of becoming homeless.
- Improve health and housing stability.

VII. BUDGET AND BUDGET NARRATIVE

Proposals must include both a budget and a budget narrative. These are two separate forms and will be available on both eCivis and the Department of Housing website: <u>Welcome | Department of Housing</u>. The budget must include the entire cost for the implementation of the proposed project identifying both the CHF request and leveraged resources to be used to maximize the impact of the project. CHF allows for admin or indirect cost requests up to 10%.

VIII. CHF PERFORMANCE MEASURES

The resources available in the CHFP are designed to help prevent, reduce, and respond to homelessness. To assess progress towards these goals, service providers who are awarded funds under this grant will be evaluated, at minimum, based upon the performance standards outlined below.

The Homeless Management Information System (HMIS) will be used to track these outcomes, so the capacity to collect and enter data into HMIS (or the comparable database for survivors of domestic violence) is very important for any prospective applicant. If an agency repeatedly fails to meet their performance objectives current and/or future funding may be jeopardized. Applicants awarded funds through the CHFP that: 1) do not comply with the CHFP Requirements; and 2) do not meet performance measures and outcomes through periodic monitoring and reporting mechanisms may be subject to termination of contract.

The CHFP is committed to moving beyond measuring how many people received services, to focus on whether Rhode Islanders are better off after receiving services. As part of this outcome-oriented approach, CHFP will use metrics to guide how the department measures, reports on, and reviews its priorities and outcome goals, and use them to drive contracting, decision-making, and greater collaboration with providers. The CHFP seeks to actively and regularly collaborate with providers to enhance contract management, improve results, and adjust program delivery and policy based on learning what works.

All projects:				
Performance Standard	Description			
Persons Served	The number of unique persons served.			
Data Quality	The project maintains adequate data quality in HMIS.			
Project Exits	The number of exits to both permanent and temporary destinations.			
Street Outreach Projects and Regional Access Points:				
Performance Standard	Description			
Persons Served	The number of unduplicated persons contacted each period (and compare to the data from last period)			
Client engagement	Number and percent of clients that have a date of engagement, monthly Current			
	living Situation (CLS), at least one service transaction per month			
Crisis Assessment	The number and percent of participants that have completed a crisis assessment.			
Housing Assessment	The number and percent of participants that have completed a housing assessment			

CHFP will monitor a set of performance indicators that may include, but is not limited to, the following measures:

Exits to Positive Destination	The number and percent of persons who exit to positive destinations. Positive			
	destinations include:			
	-Emergency Shelter			
	-Temporary Destinations			
	-Permanent Destinations			
Emergency Shelter Projects:				
Performance Standard	Description			
Referrals	The number and percent of referrals including where the referral came from.			
Denied Referrals	The number and percent of denied referrals AND			
	The number and percent of denials that were denied correctly in HMIS.			
Low Barrier	The number and percent of denials by provider referrals			
	AND the number and percent of denials by client referrals.			
Bed Utilization	The number and percent of beds utilized (bed utilization rate).			
Housing Assessment	The number and percent of participants that have completed a housing assessment			
Length of Stay	The number and percent of persons who exit before 60 days.			
	Average, median, and other statistics regarding length of stay.			
Exits to Positive	The number and percent of persons who exit to positive destinations. Positive			
Destinations	destinations include:			
	-Temporary Destinations			
	-Permanent Destinations			
Increase in Income	The number and percent of persons served who gained or maintained cash and/or			
Participants gain or	non-cash benefits.			
maintain cash and/or non-				
cash benefits				
Recidivism	The number and percentage of persons who return to homelessness within			
	specified durations from exit (e.g., after 3 months or 1 year).			
Housing	Problem Solving (Homeless Prevention, Diversion, & Rapid Exit)			
Performance Standard	Description			
Positive exits	The number and percent of people with positive exits (temporary and/or			
	permanent) within specified durations (e.g., 30, 60, 90 days).			
Housing Stability (as	The number and percent of households who were able to maintain the housing they			
applicable, for	had at project entry.			
homelessness prevention)				
Recidivism	Number and percentage of households who entered homelessness within specified			
	durations (e.g., after 365 days of assistance).			
Participants gain or	The number and percent of persons served who gained or maintained cash and/or			
maintain cash and/or non-	non-cash benefits.			
cash benefits				
	Rapid Rehousing			
Performance Standard	Description			
Utilization	Percent of available beds/units that are being utilized			
Referrals from CES	The number and percent of referrals that come from CES			
Denied Referrals	The number and percent of denied referrals AND			
	The number and percent of denials that were denied correctly in HMIS.			
Low barrier	The number and percent of denials by provider referrals			

	AND the number and percent of denials by client referrals.
Length of Time Between	The number and percent that average less than 60 Days.
Enrollment and Move In	Average, median, and other statistics regarding length of stay.
	The number and percent of people who have a move in day of less than 90 days
Exits to Positive	The number and percent of persons who exit to positive destinations. Positive
Destinations	destinations include Permanent Destinations Only
Participants gain or	The number and percent of persons served who gained or maintained cash and/or
maintain cash and/or non-	non-cash benefits.
cash benefits	
Recidivism	Number and percentage of households who re-enter homelessness within specified
	durations (e.g., after 365 days of assistance).

Other performance metrics may be identified and required within the funding contract for selected projects/programs.

IX. APPLICATION INSTRUCTIONS AND SUBMISSION

Applications must be submitted through Rhode Island's Grants Management System (eCivis). You can access the CHF RFP application by visiting this link. A complete application will consist of the following items:

- Organization profile
- Agency capacity and certification form
- CHF application (required for each project)
- Budget (required for each project)
- Budget Narrative (required for each project)
- Authorized official form

For more information on creating an account in eCivis please click on the following <u>link</u>. We have also included helpful tips in the Appendix section of this RFP to help potential vendors navigate the eCivis portal.

X. PROPOSAL SELECTION AND PROJECT APPROVAL PROCESS

The proposal selection and project approval process shall consist of a three-step process as described below:

Step 1: Threshold evaluation. The Department of Housing will conduct a threshold review of all applications. The threshold review will determine the following:

- Application Completeness
 - o Proposal(s) submitted on time
 - All required fields and forms were complete and signed where necessary
- Applicant Eligibility

- Organization/Vendor must be a governmental agency or non-profit organization and able to conduct business in the State of RI, and legally able to contract with the Department of Housing.
- \circ $\;$ Meet other eligibility requirements as outlined in III. Eligible Applicants.
- Applicant Agrees to Comply with CHF Requirements

Applications found to be technically or substantially non-responsive at any point in the evaluation process will be rejected and not receive further consideration.

Step 2: Technical scoring. All applications that meet the threshold criteria listed above will be RI Department of Housing review committee. The review committee will thoroughly review and evaluate the applications against the following rating criteria:

• Proposal Evaluation and Scoring (100 points)

- Agency Experience and Capacity: (20 points)
 - Agency's experience and past performance conducting the type of work proposed in the application
 - Agency's capacity to carry out proposed project
 - Staff experience and qualifications
 - Agency's experience and record in maintaining compliance with state and federal program and financial requirements
- <u>Project design: (20 points)</u>
 - Demonstrated need for project
 - Scope of work
 - Proposed deliverables and project impact
 - o Extent proposed project aligns with principles of service delivery
 - Project staffing and project timeline including staff to client ratio
 - Plan to successfully transition individuals and families out of homelessness and into permanent housing
- <u>Performance and Data: 35 points</u>)
 - Experience with reporting and data management
 - o Extent proposed project aligns with principles of service delivery
 - Performance in project implementation. For renewals, this will be based on year-to-date data and contract performance through monthly invoicing. For new projects, providers will be evaluated on performance outcomes of a similar project type.
- <u>Cost effectiveness: (25 points)</u>
 - Proposed cost per client/household for emergency shelters, proposed cost per bed
 - Sustainability of project funding
 - o Budget is reasonable compared to similar projects
 - o Extent additional funding sources are used
- BONUS POINTS

- Additional points for leveraging healthcare funding: Please note that applicable requirements may be satisfied by billing healthcare sources through a fiscal agent or proposed subcontractor.
- Additional points will be allocated as follows:
 - Billing Medicaid (Up to 5 points):
 - Vendor has submitted required paperwork to be able to bill Medicaid and application is pending. (2.5 point)
 - Vendor has successfully billed Medicaid or an alternative healthcare source for eligible services costs (5 points)
 - Proposed budget includes services funded by Medicaid or an alternative healthcare source (Up to 7 points)
 - More than 15% of the proposed services budget for the entire program year and beyond is funded by Medicaid or an alternative healthcare source (7 points)
 - More than 15% of the proposed services budget for the second quarter of the program year and beyond is funded by Medicaid or an alternative healthcare source (5 points)
 - Between 10 and 15% of the proposed services budget for the second quarter of the program year and beyond is funded by Medicaid or an alternative healthcare source (2.5 points.
- 1. Up to 10 additional points for leveraging private funding and other mainstream resources in project/program budgets
- 2. For Emergency Shelter projects, 2 points for every \$1,000 under the cost per bed caps described in section VI. ELIGIBLE ACTIVITIES & ELIGIBLE PROGRAM PARTICIPANTS under number 3. Emergency <u>Shelters</u>.

Step 3: Final scoring and selection by CHF. The Department of Housing and the CHFP may select proposals for funding based solely upon the Technical Scoring (highest to lowest) or may separate proposals into categories and select the highest scoring proposals within each category. Categories may include, for example, funding source, geography served, population served and/or project type.

APPENDIX A: DEFINITIONS:

Administrative Costs

Costs associated with the general management (some percentage of the Executive Director and accounting staff, the annual audit and other accounting fees, general liability and director's and officer's insurance), oversight, and coordination on project/program activities. Administrative cost limits depend on the specific funding sources involved and generally range from zero to 10 percent. CHF recipients are not allowed to charge more than 10 percent in administrative expenses. Allowable administrative costs must be charged to the grant based on a cost allocation plan:

- Non-Direct Service Personnel (personnel not serving clients directly).
- o Other Operation Expenses that cannot be directly charged to the grant

Chronically Homeless

- (1) An individual who:
 - i. Is homeless and lives in a place not meant for human habitation, a safe haven, or in an emergency shelter; and
 - Has been homeless and living or residing in a place not meant for human habitation, a safe haven, or in an emergency shelter continuously for at least one year or on at least four separate occasions in the last 3 years, where each homeless occasion was at least 15 days; and
 - iii. Can be diagnosed with one or more of the following conditions: substance use disorder, serious mental illness, developmental disability (as defined in section 102 of the Developmental Disabilities Assistance Bill of Rights Act of 2000 (42 U.S.C. 15002)), posttraumatic stress disorder, cognitive impairments resulting from brain injury, or chronic physical illness or disability.
- (2) An individual who has been residing in an institutional care facility, including a jail, substance abuse or mental health treatment facility, hospital, or other similar facility, for fewer than 90 days and met all of the criteria in paragraph (1) before entering that facility; or

A family with an adult head of household (or if there is no adult in the family, a minor head of household) who meets all of the criteria in paragraph (1), including a family whose composition has fluctuated while the head of household has been homeless.

Continuum of Care

The group composed of representatives of relevant organizations and content experts, which generally includes nonprofit homeless providers; victim service providers; faith-based organizations; governments; businesses; advocates; public housing agencies; school districts; social service providers; mental health agencies; hospitals; universities; affordable housing developers; law enforcement; organizations that serve homeless and formerly homeless veterans, and homeless and formerly homeless persons that are organized to plan for and provide, as necessary, a system of outreach, engagement, and assessment; emergency shelter; rapid re-housing; transitional housing; permanent housing; and prevention strategies to address the various needs of homeless persons and persons at risk of homelessness for a specific geographic area. Rhode Island has a single Statewide Continuum of Care, The Rhode Island Continuum of Care.

Coordinated Entry System

The Coordinated Entry System (CES) is a system that allows for coordinated entry into the State's homeless services system, as well as coordinated movement within and ultimately exit from the system. Coordinated Entry increases the efficiency of a homeless assistance system by standardizing access to homeless services and coordinating project referrals.

Direct Project/Program Costs

Costs that can be identified specifically with a particular project, service, or other direct activity whose benefit can be specifically identified within the project/program and directly serve/benefit the clients served (including the following sub-categories of expenses).

- o Direct Service Personnel
- Direct Other Operation Expenses
- Client Assistance/Programming Costs

Harm Reduction

Harm reduction is an approach or strategy aimed at reducing the risks and harmful effects associated with substance use and addictive behaviors for the individual, the community and society. It is deemed a realistic, pragmatic, humane and successful approach to addressing issues of substance use. Recognizing that abstinence may be neither a realistic or a desirable goal for some users (especially in the short term), the use of substances is accepted as a fact and the focus is placed on reducing harm while use continues.

Homeless Individual or Family

- (1) <u>Category 1</u>: An individual or family who lacks a fixed, regular, and adequate nighttime residence, meaning:
 - i. An individual or family with a primary nighttime residence that is a public or private place not designed for or ordinarily used as a regular sleeping accommodation for human beings, including a car, park, abandoned building, bus or train station, airport, or camping ground.
 - ii. An individual or family living in a supervised publicly or privately-operated shelter designated to provide temporary living arrangements (including congregate shelters, transitional housing, and hotels and motels paid for by charitable organizations or by federal, state, or local government programs for low-income individuals); or
 - iii. An individual who is exiting an institution where he or she resided for 90 days or less and who resided in an emergency shelter or place not meant for human habitation immediately before entering that institution.
- (2) <u>Category 2:</u> An individual or family who will imminently lose their primary nighttime residence, provided that:
 - i. The primary nighttime residence will be lost within 14 days of the date of application for homeless assistance.
 - ii. No subsequent residence has been identified; and
 - iii. The individual or family lacks the resources or support networks, e.g., family, friends, faith-based or other social networks, needed to obtain other permanent housing.
- (3) <u>Category 3: Unaccompanied youth under</u> 25 years of age, or families with children and youth, who do not otherwise qualify as homeless under this definition, but who:
 - Are defined as homeless under section 387 of the Runaway and Homeless Youth Act (42 U.S.C. 5732a), section 637 of the Head Start Act (42U.S.C. 9832), section 41403 of the Violence Against Women Act of 1994(42 U.S.C. 14043e–2), section 330(h) of the Public Health Service Act (42 U.S.C254b(h)), section 3 of the Food and Nutrition Act of 2008 (7 U.S.C. 2012), section 17(b) of the Child Nutrition Act of 1966 (42 U.S.C. 1786(b)) or section725 of the McKinney-Vento Homeless Assistance Act (42 U.S.C. 11434a);
 - ii. Have not had a lease, ownership interest, or occupancy agreement in permanent housing at any time during the 60 days immediately preceding the date of application for homeless assistance.
 - iii. Have experienced persistent instability as measured by two moves or more during the 60-day period immediately preceding the date of applying for homeless assistance: and
 - iv. Can be expected to continue in such status for an extended period of time because of chronic disabilities, chronic physical health or mental health conditions, substance addiction, histories of domestic violence

or childhood abuse (including neglect), the presence of a child or youth with a disability, or two or more barriers to employment, which include the lack of a high school degree or General Education Development (GED), illiteracy, low English proficiency, a history of incarceration or detention for criminal activity, and a history of unstable employment; or ;

- (4) Category 4: Any individual or family who:
 - i. Is fleeing, or is attempting to flee, domestic violence, dating violence, sexual assault, stalking, or other dangerous or life-threatening conditions that relate to violence against the individual or a family member, including a child, that has either taken place within the individual's or family's primary nighttime residence or has made the individual or family afraid to return to their primary nighttime residence.
 - ii. Has no other residence; and
 - iii. Lacks the resources or support networks, e.g., family, friends, faith based or other social networks, to obtain other permanent housing.

Homeless Management Information System (HMIS)

Means the information system designated by the Continuum of Care to comply with the HUD's data collection, management, and reporting standards and used to collect sub recipient level data and data on the provision of housing and services to homeless individuals and families and persons at risk of homelessness.

Housing First

Housing First Focus: Housing First is a homeless assistance approach that quickly and successfully connects individuals and families experiencing homelessness to permanent housing without preconditions and barriers to entry, such as sobriety, treatment, or service participation requirements. Supportive services are offered to maximize housing stability and prevent returns to homelessness as opposed to addressing predetermined treatment goals prior to permanent housing entry. Provision of wraparound services through comprehensive partnerships with Federally Qualified Health Centers, Community Mental Health Centers, Home Stabilization Providers, Medical Professionals, Health Equity Zones, and other Systems of Care are encouraged.

Low-Barrier Shelter

Low Barrier Shelter means an Emergency Shelter that does not require any of the following for a client to stay at the shelter: (i) criminal background checks, (ii) credit checks or income verification, (iii) program participation, (iv) sobriety, or (v) identification. Low Barrier Shelters may, however, enforce safety requirements for self, staff, place, and others.

Permanent housing

- o Rental house or apartment (no subsidy)
- Public Housing
- Section 8 Housing
- Permanent Supportive Housing subsidy
- Rapid Re-Housing subsidy
- Other Subsidized house or apartment
- Homeownership
- \circ Moved in with family or friends

Private Nonprofit Organization

Means a private nonprofit organization that is a secular or religious organization described in section 501(c) of the Internal Revenue Code of 1986 and which is exempt from taxation under subtitle A of the Code, has an accounting system and a voluntary board, and practices nondiscrimination in the provision of assistance. A private nonprofit

organization does not include a governmental organization, such as a public housing agency or housing finance agency.

Special Populations

Special populations refer to groups of people who require specific attention and support due to unique circumstances or challenges that may impact their ability to access services, participate in activities, or achieve their goals. These groups often experience historical disadvantage or face barriers to education, employment, or health care.

Appendix B: CHF PROGRAM REQUIREMENTS

1. Policies and Procedures

Sub-recipients/Contractors must have policies and procedures in place to ensure that CHFP requirements are met, including those required by 2 CFR part 200. The policies and procedures must be established in writing and implemented to ensure that CHF/ESG funds are used in accordance with these requirements. In addition, sufficient records must be established and maintained to enable the CHFP and HUD to determine whether CHF/ESG requirements are being met.

2. Homeless Status

Sub-Recipients/Contractors must maintain and follow written intake procedures to ensure compliance with the homeless definition in § 576.2. The procedures must require <u>documentation at intake of the evidence (see</u> Appendix 3, Reference Table 2 for additional information regarding documenting homeless status) relied upon to establish and verify homeless status. The procedures must establish the order of priority for obtaining evidence as third-party documentation first, intake worker observations second, and certification from the person seeking assistance third</u>. However, lack of third-party documentation must not prevent an individual or family from being immediately admitted to emergency shelter, receiving street outreach services, or being immediately admitted to shelter or receiving service or legal service providers are acceptable evidence of third-party documentation and intake worker observations if the HMIS retains an auditable history of all entries, including the person who entered the data, the date of entry, and the change made; and if the HMIS prevents overrides or changes of the dates on which entries are made.

3. Program Participant Records

In addition to evidence of homeless status or "at risk of homelessness" status, as applicable, records must be kept for each program participant that document:

- a. The services and assistance provided to that program participant, including, as applicable, the security deposit and rental assistance payments made on behalf of the program participant;
- b. Compliance with the applicable requirements for providing services and assistance to that program participant under the program components and eligible activities provisions at § 576.101 through § 576.106, the provision on determining eligibility and amount and type of assistance at § 576.401(a) and (b), and the provision on using appropriate assistance and services at § 576.401(d) and (e); and
- c. Where applicable, compliance with the termination of assistance requirement in § 576.402.

4. Centralized or Coordinated Assessment Systems and Procedures

As applicable based on funding source, CHF Sub-Recipients/Contractors must keep documentation evidencing the use of, and written intake procedures for, the centralized or coordinated assessment system(s) developed by the Continuum of Care in accordance with the requirements established by HUD.

5. Shelter and Housing Standards

The records must include documentation of compliance with the shelter and housing standards in § 576.403, including inspection reports.

6. Services and Assistance Provided

The recipient must keep records of the types of essential services, rental assistance, and housing stabilization and relocation services provided under the recipient's program and the amounts spent on these services and assistance. The recipient and its sub-recipients that are units of general purpose local government must keep records to demonstrate compliance with the maintenance of effort requirement, including records of the unit of the general purpose local government's annual budgets and sources of funding for street outreach and emergency shelter services.

7. <u>HMIS</u>

The recipient must keep records of the participation in HMIS or a comparable database (for DV providers) by all projects of the recipient and its sub-recipients.

8. <u>Conflicts of Interest</u>

The recipient and its sub-recipients must keep records to show compliance with the organizational conflicts-ofinterest requirements in § 576.404(a), a copy of the personal conflicts of interest policy or codes of conduct developed and implemented to comply with the requirements in § 576.404(b), and records supporting exceptions to the personal conflicts of interest prohibitions.

9. Homeless Participation

The recipient must document its compliance with the homeless participation requirements under § 576.405. 10. <u>Faith-Based Activities</u>

Sub-recipients must document their compliance with the faith-based activities requirements under § 576.406. 11. <u>Other Federal, State, Local and Private Assistance</u>

CHF funded programs must assist each program participant, as needed, to obtain other Federal, State, local and private assistance available to assist program participants in obtaining housing stability including, but not limited:

- Medicaid
- Supplemental Nutrition Assistance Program
- Women, Infants and Children (WIC)
- Federal-State Unemployment Insurance Program
- Supplemental Security Income (SSI)

12. Confidentiality of Records

All CHF Funded projects/programs must uphold all privacy protection standards established by the Consolidated Homeless Fund.

13. Termination Policies

If a program participant violates program requirements or no longer meets minimum eligibility requirements for program assistance (i.e., income change), the subrecipient may terminate assistance. To terminate assistance, the minimum required process must consist of:

- A written notice to the program participant containing a clear statement of the reasons for termination; and
- A review of the decision, in which the program participant is given the opportunity to present written or oral objections before a person other than the person (or a subordinate of that person) who made or approved the termination decision; and
- Prompt written notice of the final decision to the program participant.
- Termination does not bar the subrecipient from providing further assistance later to the same family or individual.

14. Grievance Procedure

Each CHF funded program shall have a grievance procedure and shall implement the procedure when applicable.

15. Areawide Systems Coordination Requirements

Subrecipients must coordinate and integrate to the maximum extent practicable CHF funded activities with other programs targeted to the homeless people in the area covered by the continuum of care to prevent and end homelessness in that area.

- 16. <u>Non-Discrimination/Equal Opportunity/Affirmative Outreach</u> CHF funded projects/programs shall comply with the requirements for non-discrimination, equal opportunity and affirmative outreach identified in 576.407.
- 17. Faith-Based Activities

CHF funded providers shall not require program participants to engage in inherently religious activities as part of the CHF funded program and/or services.

18. Data Privacy

Take reasonable measures to safeguard protected personally identifiable information and other information that the Department of Housing or HUD designates as sensitive or the Sub-Recipient considers sensitive consistent with applicable Federal, state, local, and tribal laws regarding privacy and obligations of confidentiality.

19. Record Retention

Sub-recipients must retain and ensure access to financial records, supporting documents, statistical records, and all other records related to the CHFP award for a period of **four (4) years from the date of submission of the final expenditure report or closeout of the grant, whichever occurs later.** HUD, Inspectors General, the Comptroller General of the United States, and the Department of Housing, or any of their authorized representatives or sub-contractors, must have the right of access to any documents, papers, or other records of the applicant to the CHFP award.

Homeless Prevention and Rapid Rehousing

1. Documentation of Income Determination

For each program participant who receives rapid re-housing assistance for longer than one year, the following documentation of annual income must be maintained:

- a. Income evaluation form containing the minimum requirements specified by HUD and completed by the sub-recipient; and
- Source documents for the assets held by the program participant and income received over the most recent period for which representative data is available before the date of the evaluation (e.g., wage statement, unemployment compensation statement, public benefits statement, bank statement, see Appendix 3, Reference Table 3 for additional information regarding documenting income and expenses);
- c. To the extent that source documents are unobtainable, a written statement by the relevant third party (e.g., employer, government benefits administrator) or the written certification by the recipient's or sub-recipient's intake staff of the oral verification by the relevant third party of the income the program participant received over the most recent period for which representative data is available; or
- d. To the extent that source documents and third party verification are unobtainable, the written certification by the program participant of the amount of income the program participant received for the most recent period representative of the income that the program participant is reasonably expected to receive over the 3-month period following the evaluation.
- <u>Rental Assistance Agreements and Payments</u>
 The records must include copies of all leases and rental assistance agreements for the provision of rental assistance, documentation of payments made to owners for the provision of rental assistance, and supporting documentation for these payments, including dates of occupancy by program participants.
- Fair Market Rent (FMR) Requirement HUD establishes FMRs annually to determine rent ceilings. HUD FMRs can be found at https://hud.user.gov/portal/datasets/fmr.html. Depending on the funding source, gross rent for units supported by CHF may exceed fair market rent established for the area, provided that the unit meets cost reasonableness requirements.
- 4. Cost Reasonableness Survey

A cost reasonableness survey must be completed for each unit supported by CHF funds. The cost reasonableness survey must include at least three units in the same, general location, condition, and size as the subject unit. A copy of the cost reasonableness survey must be included in the program participant's

case file/folder.

5. <u>Utility Allowance Guidelines</u>

The sub-recipient must determine the amount of utility allowance to be used in the calculation of gross rent. The local public housing authority maintains a utility allowance chart which considers the number of bedrooms and types of utilities in a unit (e.g.; gas and/or Calculating Gross Rent-whether a household is seeking to maintain its current housing or relocate to another unit to avoid homelessness, or exiting homelessness into new permanent housing, the process for determining acceptable rent amounts is the same, the gross rent (rent plus appropriate utility allowance- a utility allowance is a projection of the cost of utilities the client will pay monthly while renting their unit.)

6. Use with Other Subsidies

Financial assistance under paragraph 24 CFR 576.105 cannot be provided to a program sub recipient who is receiving the same type of assistance through other public sources or to a program sub recipient who has been provided with replacement housing payments under the Uniform Relocation Assistance and Real Property Acquisition Policies Act (URA), during the period covered by the URA payments.

7. <u>Lease</u>

Each program participant receiving rental assistance must have a legally binding, written lease for the rental unit. The lease must be between the owner and the program participant.

8. Unit inspections

Unit inspections are required for any household receiving either short-term or long-term rental assistance.

Appendix C: CHF RECORDKEEPING REQUIREMENTS

Sub-recipients must document their compliance with the Federal requirements in § 576.407 and § 576.409, as applicable, and any other requirements established by the Department or the CHFP, including:

- a. Documentation of Homeless Status.
- b. Records demonstrating compliance with the <u>nondiscrimination and equal opportunity requirements</u> under § 576.407(a) and the affirmative outreach requirements in § 576.407(b), including: (i) Data concerning race, ethnicity, disability status, sex, and family characteristics of persons and households who are applicants for, or program participants in, any project/program or activity funded in whole or in part with ESG funds; and
- c. Documentation required under 24 CFR 5.168 in regard to the recipient's <u>Assessment of Fair Housing</u> and the certification that the recipient will affirmatively further fair housing.
- d. Records demonstrating compliance with the uniform administrative requirements in 2 CFR part 200.
- e. Certifications and disclosure forms required under the **lobbying and disclosure requirements in 24 CFR part 87.**
- f. Data on emergency transfers requested under § 576.409, pertaining to victims of domestic violence, dating violence, sexual assault, or stalking, including data on the outcomes of such requests.
- g. Sub-recipients must keep documentation showing that ESG grant funds were spent on <u>allowable costs in</u> <u>accordance with the requirements for eligible activities under " §§ 576.101 through 576.109, financial</u> <u>management in 2 CFR 200.302, and the cost principles in 2 CFR part 200, subpart E.</u>
- h. Sub-recipients must retain records of the receipt and use of project/program income.
- i. Sub-recipients must document its compliance with the homeless participation requirements under § 576.405.
- j. Sub-recipients must document their compliance with the faith-based activities requirements under § 576.406.
- k. Verification of rent reasonableness.
- I. Verification that the housing meets Housing Quality Standards (HQS) and Lead standards.
- m. Housing assessment and plan
- n. Copy of lease agreement; and
- o. Documentation of need for supportive service assistance.

Appendix D: CHF/ESG ADMINISTRATIVE & FINANCIAL REQUIREMENTS

All agencies that receive awards under the CHFP will be required to:

- Send applicable staff to periodic workshops and training provided by and/or supported by the CHF and the CoC, as deemed appropriate.
- Adhere to all applicable regulations and policies set forth by the federal government.
- Establish and maintain effective internal control over funds that provides reasonable assurance that the Sub-Recipient is managing funds in compliance with applicable state and/or federal statutes, regulations, and the terms and conditions of the funding.
- Take reasonable measures to safeguard protected personally identifiable information and other information that the Department of Housing or HUD designates as sensitive or the Sub-Recipient considers sensitive consistent with applicable Federal, state, local, and tribal laws regarding privacy and obligations of confidentiality.
- Sub-recipients must ensure access to financial records, supporting documents, statistical records, and all other records related to the CHFP award for a period of four (4) years from the date of submission of the final expenditure report or closeout of the grant, whichever occurs later. HUD, Inspectors General, the Comptroller General of the United States, and Department of Housing, or any of their authorized representatives or sub-contractors, must have the right of access to any documents, papers, or other records of the applicant to the CHFP award.
- A Sub-Recipient will be required to complete a Consolidated Annual Performance and Evaluation Report (CAPER) for certain funding sources such as Emergency Solutions Grant (ESG).

Appendix E: APPLICABLE RULES AND REGULATIONS

The CHFP and the Department of Housing administer many CHF projects and programs in conformance with the ESG regulations set out at 24 CFR §574. For projects proposed for funding other than ESG, and depending on the project type, there may be some variances in requirements directly related to achieving program/project goals consistent with the Principles of Service Delivery.

Sub-recipients must also comply with other applicable state and federal policies, which may include, but not be limited to:

- The Homeless Emergency Assistance and Rapid Transition to Housing (HEARTH) Act of 2009 (S. 896)
- 24 CFR part 576: Emergency Solutions Grant Program
- 24 CFR part 121: <u>Homeless Management Information System (HMIS)</u>
- <u>2 CFR Part 200 Uniform Administrative Requirements</u>
- 24 CFR 5.609: Annual Income
- Annual Median Income: https://www.huduser.gov/portal/datasets/il/il16
- The Fair Housing Act 42 U.S.C. 3601-3607
- 24 CFR part 982: Fair Market Rent and Rent Reasonableness
- HUD Fair Market Rents: <u>https://www.huduser.gov/portal/datasets/fmr.html</u>
- Lead-Based Paint: <u>http://www2.epa.gov/leadand 24 CFR part 35</u>
- Lead-Based Paint pamphlet: <u>http://portal.hud.gov/hudportal/documents/huddoc?id=DOC_11875.pdfCFRs</u> cited are amended from time to time and can be found at: <u>http://www.ecfr.gov/cgi-bin/text-idx?c=ecfr&tpl=%2Findex.tpl</u>
- Social Service Block Grant Regulations (CFR 45.96.1 45.96.74)
- Violence Against Women Act (VAWA) Requirements for HUD Programs: <u>https://www.hudexchange.infor/resource/4718/federal-register-notice-proposed-rule-violence-against-women-act-2013-vawa-2013/</u>

Appendix F: RFP TERMS AND CONDITIONS

This RFP is issued subject to the following terms and conditions:

- 1. This RFP is a request for proposals but is not itself an offer and shall under no circumstances be construed as an offer.
- 2. CHFP expressly reserves the right to modify or withdraw this request at any time, whether before or after any qualifications have been submitted or received.
- 3. CHFP reserves the right to ask questions or require follow-up information of any applicant prior to funding decisions.
- 4. CHFP reserves the right to reject and not consider any or all respondents that do not meet the requirements of this RFP, including but not limited to incomplete qualifications and/or qualifications offering alternate or non-requested services.
- 5. CHFP reserves the right to consider or grant partial funding.
- 6. CHFP reserves the right to reject any or all companies, to waive any informality in the RFP process, or to terminate the RFP process at any time, if deemed to be in its best interest.
- 7. In the event the party selected does not enter into the required agreement to carry out the purposes described in this request, CHFP may, in addition to any other rights or remedies available at law or in equity, commence negotiations with another person or entity.
- 8. In no event shall any obligations of any kind be enforceable against CHFP unless and until a written agreement is entered.
- 9. The applicant agrees to bear all costs and expenses of its response and there shall be no reimbursement for any costs and expenses relating to the preparation of responses of qualifications submitted hereunder or for any costs or expenses incurred during negotiations.
- 10. By submitting a response to this request, the applicant waives all rights to protest or seek any remedies whatsoever regarding any aspect of this request, the selection of another respondent or respondents with whom to negotiate, the rejection of any or all offers to negotiate, or a decision to terminate negotiations.
- 11. CHFP reserves the right not to award a contract pursuant to the RFP.
- 12. All items become the property of CHFP upon submission and will not be returned to the applicant.
- 13. CHFP reserves the right to split the award between multiple applicants and make the award on a categoryby-category basis and/or remove categories from the award. Categories may include, for example, funding source, geography served, population served and/or project type.
- 14. CHFP reserves the right to revise budgets submitted with proposals to create more cost-efficient projects and/or amend applicable expenses.
- 15. The applicant certifies that neither it nor its principals, contractors, or agents are presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from utilizing federal funds by any federal or state department or agency.

Appendix G: GMS/eCivis HELPFUL TIPS FOR APPLICANTS

There is guidance on the website for consultants assisting applicants: <u>https://controller.admin.ri.gov/grants-</u> management/grant-management-system-gms/subrecipients/state-rhode-island-grant-funding

HOW TO APPLY:

To Apply: Eligible applicants can apply to programs directly, via the links below. New users will be asked to create an eCivis account in the <u>eCivis Portal</u>.

https://controller.admin.ri.gov/grants-management/state-rhode-island-grant-funding-opportunities

TIPS FOR APPLICANTS:

- Applications must be submitted by the *Application End Date*, located in the *Overview Tab*. You can save and return to an application until the deadline.
- Check the *Eligibility Tab* for any restrictions.
- You can find required attachments and application questions/answers in the Files Tab, if applicable.
- No other members of your organization can access your application. If awarded, you can invite other members of your entity to join the subrecipient workspace.
- New and returning users should login at the <u>eCivis Portal</u> well in advance of an application deadline.

TIPS FOR CONSULTANTS ASSISTING APPLICANTS:

A 3rd party consultant **cannot** apply to the same program on behalf of multiple entities using the **same** eCivis Portal account/email address. The options for entities using consultants to assist with grant applications are:

- 1. The consultant creates eCivis account to view application forms directly. Consultant provides content to applicant. Applicant fills out application in eCivis Portal. Recommended because applicant will be able to directly review/accept the subaward, if selected for funding.
- 2. Applicant creates an eCivis Portal account (including email) for temporary use by consultant. Consultant completes application. If selected for award, account is transitioned back to applicant.
- 3. The consultant creates an eCivis account, completes and submits the application. If selected for funding, the consultant would go through the award review/acceptance process, including upload of documents signed by the applicant's Authorized Representative. Once awarded, the consultant adds the applicant to the project team. *Note: This is not an option if the consultant is applying to the same program on behalf of different entities.*
- User guide: <u>Resources for Applicants & Subrecipients Rhode Island Grants Management (ri.gov)</u>
- GMS User Support: <u>Submit a User Support Ticket Grants Management | Rhode Island (ri.gov)</u>
- Here is a link to watch an applicant training: <u>https://youtu.be/JBYbmr96-zo</u>

If you are selected for an award, you will need to complete the following steps. These steps are NOT required to apply, but are necessary to receive grant funds.

• Register in Ocean State Procures (OSP) on the website by clicking <u>here</u> for no cost. If your entity has done business with the state in the past, you are likely already registered. This is a one-time requirement.

• Complete/update your <u>GMS Organization Registration</u>, including a self-risk assessment. This is an annual requirement.